

Hiddenbrooke Pool & Fitness Annual Membership FAQ

- **Are annual dues going to be prorated in 2022?**
No. When the membership begins, that will start the 12-month membership year. If the program begins July 1, 2022, then the membership year will run from July 1, 2022 through June 30, 2023.
- **If I join in the middle of the season will my dues be prorated?**
Annual dues will only be prorated for a new resident that moves into the community for their first year of membership. After the first year everyone will need to pay for the membership year, no exceptions.
- **What is the cancellation policy?**
You can notify the club that you would like to cancel your membership at any time. However, the cancellation will take effect at the end of the calendar year. No refunds will be given for dues already paid. Please keep in mind, if the total membership account falls below the necessary level to keep the club operational, that the pool may close.
- **When will we be charged for our annual dues?**
Annual dues will be charged at the beginning of each membership year.
- **Are guests allowed?**
Guests of members shall pay a daily guest fee of \$10 per adult and children under the age of 17 will pay a guest fee of \$5 person.
- **Will unaccompanied guests be allowed?**
Members must accompany their guest to the pool and gym.
- **Is outside food and beverage allowed?**
Outside food and beverage will not be allowed. Bringing alcohol into the facility is against the law and will be enforced.
- **Is there a lifeguard on duty?**
Swimmers will use the facility at their own risk. There will not be a lifeguard on duty.
- **Is there locker room facility access?**
The pool locker rooms will be available to members and their guest. Members will need to bring their own lock and remove them each day. Locks left on lockers will be cut off by club management.
- **Is there a food and beverage discount at the Grille and other food outlets?**
Members and guest of members will receive a 10% discount on food. There are no discounts on alcoholic beverages.
- **What is the minimum age for access to the pool unattended?**
The minimum age for members to use the pool is 17 years old.
- **Are pets allowed?**
Pets will not be allowed in the pool area.
- **How do I book a private party or an event?**
Parties may be booked for the pool by contacting our Event Sales Director.
- **Does the pass include a golf discount?**
We have a separate membership for discounted golf. There will be no discounts given for the pool and fitness members.
- **Do I have to pay to use the pool if I don't want to swim?**
If you use any part of the pool or fitness area you must be a member or guest of a member.